
IN RESPONSE TO OUR EXPANSION NEEDS we are looking for a help-desk engineer to join our IT Service team.

HELP-DESK ENGINEER

YOUR MISSION As a Help-Desk Engineer, you will be part of our IT Service team to help troubleshoot problems in our network of more than 200 workstations. You will work on:

- › Network infrastructure - computer setup, VoIP, video conference
- › Database, i.e. SQL, Oracle, Mongo DB, Postgre, etc.
- › Virtualization - virtual machine with Windows, Oracle Linux, Debian, Redhat, etc.

Your mission includes delivering professional and timely services in relation with all office IT-infrastructure.

WE OFFER

Established in Vietnam since 1998 we guarantee:

- › professional working environment with young and motivated teams
- › projects using state-of-the-art technologies and Agile methodologies
- › CMMI ML 3 since 2007
- › extensive coaching and training
- › flat hierarchies and cross-divisional collaboration
- › very attractive remuneration package
- › comfortable workplace
- › travel opportunities

YOUR PROFILE

You hold an IT certificate or other equivalent diploma and have at least 2 years of experience with computers on Microsoft and VMWare platforms. Having experience with database (i.e. SQL, Oracle) would be a plus. Good reading skills in English are essential for the job

Your strengths include:

- › A service-oriented mind
- › Strong team spirit
- › An ability to adapt to different demands
- › An autonomy in work
- › A high working discipline

If you are open, a team player and motivated to develop your skills further “on the job“, ELCA is the place for you.

ABOUT ELCA

With more than 850 employees, ELCA is one of the biggest independent Swiss IT solutions providers, and a leader in the fields of IT business consulting, software development and maintenance, as well as IT systems integration. The company, with branches in Lausanne, Geneva, Berne, Zurich, Paris, Madrid and Ho Chi Minh City (offshore development) is privately owned. ELCA has an annual revenue of over 118 million Swiss francs.

www.elca.ch / www.elca.vn

INQUIRIES Please send your application in English (CV, photo, motivation letter, and certificates if any) by following the link:

<https://www.elca.vn/#footer>

